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Troubleshooting DRYER, WASHING MACHINE 20/06/2019 Facebook Share Twitter Share EMAIL Print Email Copy Link *Required question The quality of the tap water entering the apartments of consumers leaves much to be desired. Perfectly clean water flowing through brand new pipes is more a pipe dream than a reality. Impurities of heavy metals, particles of sand and lime, rust - all these undesirable elements are contained in water, and adversely affect not only the result of washing, but also the life of the washing machine. The purpose of the filler valve is to protect equipment from unwanted contaminants entering the system. To complete the task, he has to collect in himself all the unnecessary particles that users need to periodically delete. We will figure out how to clean the washer. Description of the cleaning process The first step is to figure out what this part is. Externally, the inlet filter looks like a small mesh made in the shape of a cylinder. It is this design that captures the impurities and debris contained in the water. A bulk filter can hold the smallest particles of metals and dirt, but over time, the mesh clogs and does not pass water well into the washing machine. Therefore, having noticed difficulties with the set of water in the tank, it is recommended to clean the part. The algorithm for cleaning the inlet filter is simple. Disconnect the washing machine (unplug the power cord). Turn off the water supply valve to the machine. Move the machine away from the wall, for easy access to the rear wall of the housing. Cover the floor with a rag around the machine, it will absorb water that may leak from the inlet hose. Loosen the nut with the rubber seal holding the inlet hose. Scrolling it is from right to left. The hose is attached to the washing machine at the top, on the right side. It is important not to lose the rubber gasket, it is necessary for the subsequent assembly of the machine at the top, on the right side. It is important not to lose the rubber gasket, it is necessary for the subsequent assembly of the machine. Remove the filter under running water. If garbage is poorly washed out of the net, you can remove dirt particles using a toothbrush. See that no additional filter surface is installed in the valve. In LG models, sometimes there is a second grid located after the main filter. If available, clean it too. Put the removed filter screen back in its place. Connect the inlet hose to the washing machine body. Tighten the fixing nut, remembering to install the rubber gasket. It is important to inspect the seal and the nut itself. With strong wear of components, it is necessary to replace parts with new ones. Having collected the washer and connected to the communications, check whether it was possible to solve the problem with the set of water in the tank. Is an additional filter needed? If the inlet filter in the LG washing machine becomes clogged very often, it means that excessively hard water comes into your apartment. The first sign of increased rigidity is limescale, which forms on the bottom and walls of the daily used electric kettle. To soften the tap water, you can install an additional filter element both at the entrance to the apartment, and immediately before the filling hose of the machine LG. There are several decent developments on the market forprotect household appliances from scale formation and plaque. Let's focus on not a few filter elements. Geyser 1P. The main filter element intended for installation on a cold water pipe directly at the entrance to the apartment. The device protects from debris, clogging and corrosive formations, in addition to washing machines, also dishwashers, water heaters, heating boilers and other equipment available in the house. The filter cartridge cannot be refilled, and must be replaced after loss of properties. The Geyser 1P body is able to withstand pressure up to 30 atmospheres. This indicator is a record among the latest filter elements. Aquaphor Styron. The filter prevents the formation of scale, improves the action of detergents, reducing the need for their quantity. It is installed directly in front of the automatic machine. The internal backfill of the filter is enough for 300 washings. The filtering composition softens water, prevents the appearance of corrosive deposits. Aquafor Stiron is used exclusively for the purification of industrial water analysis. Based on the revealed data, a filter is selected that is aimed at combating "weak points". So, if microparticles and impurities precipitate on the inlet filter of the ElGee washer, it is advisable to put a main filter element or cleaner at the entrance to the house directly in front of the washing equipment. Water in most Russian regions is characterized by increased hardness, so this measure will certainly not be unnecessary. CCO/Pexels/Pixabay Cleaning things that are designed to clean our stuff is an odd concept. Why does a dishwasher need washing machine washes itself when it runs a cycle but every once in a while it needs a thorough clean to make sure it runs properly. Washing machines filter out a lot of junk from our clothes that we don't think about including fluff and hair. That stuff gets caught in the machine's filter so you'll need to clean that out as part of a thorough clean. Benefits of Cleaning Your Washing Machine On average washing machines last 14 years. When you consider that the average washing machine runs seven cycles per week, that's 364 cycles per year and a total run of over 5,000 washes in its lifetime, that's a long life and you'll only get those numbers if you regularly maintain your machine. The most basic maintenance you can do is to clean it but if you keep the machine on a level surface and don't overload the drum, it will run better and last longer. How to Wash a Top-Loaders remain a popular choice. You'll need white vinegar, baking soda, and an old toothbrush before you run the washing machine in its hottest and longest setting to start the cleaning process. Open the lid and wait for the washing machine to fill with water. When it does add a quart of the white vinegar and then interrupt the cycle. Leave the lid open for an hour which will give the water, baking soda and vinegar time to mix. In the meantime, remove any parts you can and soak them in the sink. Anything you can't remove should be scrubbed with the toothbrush. When the hour is up, replace everything, close the lid and continue the cycle. How to Wash a Front-Loader You'll also need vinegar and baking soda for this job but the way they're used is a little different. Take a bowl and mix water with the baking soda then add that solution to the washing machine's detergent drawer. Pour two cups of vinegar into the drum and run on the hottest and longest setting. The washing cycle will do the hard work for you so all you'll need to do is to remove stubborn mold with a brush before cleaning any residue with cold water. Other Maintenance Tips You should always use the minimum amount of detergent as using too much will create a film on the drum and hoses that leads to mold. You should also use the minimum amount of fabric softener for the same reasons. Don't let a load finish and sit in the drum for hours as this creates a breeding ground for mildew, and when you've finished emptying the drum leave the door open so that air can circulate inside the machine makers is to wash the machine once a month. This will help maintain the machine and it will also make sure your clothes come out smelling fresh. If you've taken the time to clean your washing machine, why not do the same with the clothes dryer? To do this, you'll also need to remove fluff, dust, and hair from the drum. MORE FROM LIFE123.COM Troubleshooting Washing Machines 02/01/2020 Facebook Share Twitter Share EMAIL Print Email Copy Link *Required question MAINTENANCE Care Cleaning the dispenser, an error message will show on the display. If you live in an area with hard water, this ---- • Use extreme care when removing and cleaning the filters. If the filters cannot be cleaned or are damaged, do NOT operate the washer without the inlet filters. Contact LG Customer Service or a qualified LG servicer. r 1 Turn off both water taps completely. Unscrew the hot and cold water lines from the back of the washer. 2 Carefully remove the filters from the water inlets, and soak them in white vinegar or a lime scale remover. Rinse thoroughly before reinstalling. Press the filters back into place and reattach the water lines. Do NOT operate the washer without the inlet filters. rA WARNING-Unplug the power cord and turn off the faucets before cleaning. Failure to do so may cause electric shock. Do not use the washing machine without the inlet filters it will cause leaks and malfunction. If you use the washing machine in an area with hard water, the inlet filter may be clogged due •---- • /1 message will blink on the display when the water pressure is weak or an inlet filter is clogged with dirt. Clean the inlet filter. Care in cold climates When the Water Line is frozen 1 Turn off the faucets to lime buildup. Contact your nearest LG customer service center if the inlet filter is not clean or is missing. Q NOTE---connected with the water lines. 2 Pour hot water on the frozen faucets to thaw the water lines and pull them out. 3 Immerse the water lines for details. 5 Turn on the faucets. 6 Press a S tow . 7 Press(^to RINSE + SPIN. 8 Press - Verify the water fills properly. When the Drain Line is Frozen 1 Pour hot water in the washing machine machine and close the lid. - Leave it for 10 minutes. 2 Press a S tooff after 10 minutes. 3 Press(""ug)to SPIN ONLY. 4 Press - Check if the water drains. Page 2 28 MAINTENANCE Cleaning Periodically clean the washing machine to maintain its performance and to prevent malfunction. Clean the drum, TUB CLEAN Using the washing machine in a humid space for a long period of time may lead to a buildup of black mold and germs in the air inside the washer tub are full keep the washer tub clean for hygienic use. 1 Add tub cleaner or lime scale remover into the detergent dispenser drawer. - Do not exceed the maximum detergent limit line when you use liquid chlorine bleach, load it into the liquid chlorine bleach compartment. - When you use a powdered cleaner, pull out the liquid detergent cup and add it into the main wash detergent compartment. - When you use cleaning tablets, place them directly into the washer tub. (Do not add tablet cleaner to the drawer.) 2 Press POWER AJTO OFF. 3 Press the Cycle Button. - The indication light for TUB CLEAN turns on. 4 Press £>•') O NOTE----Never load laundry while using TUB CLEAN. The laundry maybe damagedor become contaminated. Make sure to clean the washer tub when it is recommended that TUB CLEAN should be repeated monthly. If mildewy or musty smell already exists, run TUB CLEAN for 3 consecutive weeks. Cleaning the detergent box Leaving detergent in the detergent for an extended period of time may cause the build-up of scales in the detergent. Pull out and clean the detergent once a week. 1 Remove the drawer by pulling it straight out until it stops. Lift up on the front of the drawer and pull it out. Remove the inserts from the 2 compartments; rinse the inserts and the drawer opening, use a small, non-metal brush to clean the recess. Remove all residues from the upper and lower parts of the ----- Do not spray water inside the washing machine. Doing so may cause fire or electric shock. Q NOTE-----recess.] ■ Return the inserts to the proper compartments and replace the drawer. -A WARNING------- • Use water only when you clean the detergent box. Make sure to use RINSE+SPIN to rinse the washer tub before the wash cycle when you use a cleaning detergent to clean the washer tub. Page 3 TROUBLESHOOTING Checking error messages If the following message appears on the display, check the following and take the appropriate corrective action. Message Possible Causes Solutions Water in the washer drains slowly or not at all, or the display shows: Drain hose is bent, pinched, or clogged. Make sure the drain hose is free of clogs, kinks, etc. and is not pinched behind or under the washer. Water slowly or not at all, or the display shows: Water slowly or not at all, or the display shows: Water slowly or not at all, or the display shows: Drain hose is bent, pinched, or clogged. Make sure the drain hose is free of clogs, kinks, etc. and is not pinched behind or under the washer. clogged. Water pressure to tap or house is too low. Make sure that the water taps are fully open. Make sure that house to make sure that household water pressure is Washer will not turn on Power cord is not properly plugged in. House fuse is blown, circuit breaker has tripped, or power outage has occurred. Make sure that the plug is plugged securely into a grounded, 3-prong, 120-VAC, 60-Hz. outlet. Reset circuit breaker or replace fuse. Do not increase fuse capacity. If the problem is a circuit overload, have it corrected by a qualified electrician. The display shows: The lid is not closed properly. Make sure that the lid is closed properly and press the START/PAUSE button. After starting a cycle, it may take a few moments before the drum begins to turn or spin. The washer will not spin unless the lid is locked (LID LOCK light will turn on). If the lid is closed and locked and the open lid error message is displayed, call for service. If you press the START button while the lid is open, dE error message will be displayed. The display shows: Lid lock switch error Make sure that the lid is closed properly and press the START/PAUSE button. The washer will not spin unless the lid is locked (LID LOCK light will turn on). If the lid is closed and the lid lock error message is displayed, call for service. The display shows: Water level is too high due to a faulty water valve. Close the water taps, unplug the washer, and call for service. The display shows: Clutch error Unplug the washer, and call for service. Page 4 30 TROUBLESHOOTING Checking error messages (cont.) Message Possible Causes Solutions The display shows: The washer has detected an out of balance to spin, it will display this code while it is attempting to rebalance the load. The washer will add water and try to redistribute the load automatically. This display is for your information only, and no action is required. The displayed. The load is too small. Heavy articles are mixed with lighter items. The load is out of balance. The automatic attempt to rebalance the load was not successful. The cycle has been paused to allow the loads may need additional items to be added to allow the washer to balance the loads. The load may have heavy items loaded with lighter items. Always try to wash articles of somewhat similar weight to allow the washer to evenly distribute the weight of the load for spinning. Manually redistribute the load if articles have become tangled preventing the automatic distribution from working properly. The display shows: Thermistor error Unplug the washer and call for service. The display shows: The water level sensor is not working correctly. Close the water taps, unplug the washer, and call for service. The display shows: Thermal overload protection circuit in the motor to cool; then restart the cycle. If the LE error code still appears, unplug the washer and call for service. The display shows: If an error message is displayed for 4 minutes, the water in the tub will automatically drain, 'dr' will be displayed until draining is complete. This is normal. Page 5 TROUBLESHOOTING 31 Normal sounds you may hear The following sounds may be heard while the washer is operating. They are normal. Clicking noises as it changes the cleaning mode. High pitched noise: The wash basket spins faster to remove moisture from the load. Spraying or hissing: Water spraying or circulating during the cycle. Humming or gurgling: Drain pump pumping water from the washer at the end of a cycle. Water sloshing sound: A liquid in the balance ring around the wash basket helps the basket spin smoothly. (Washer is turned off and tub is rotated.) Sound of water being added after the washer has already been operating: • The washer adapts to the load is unbalanced, it will stop and refill to redistribute the load. • The washer may be diluting laundry additives to add to the wash load. Before calling for service Your washing machine is equipped with an automatic error-monitoring system to detect and diagnose problems at an early stage. If your washer does not function properly or does not function at all, check the following before you call for service. Problem Possible Causes Solutions Rattling and clanking noise • Foreign objects, such as keys, coins, or safety pins, may be in drum or pump. • Stop washer and check drum for foreign objects. If noise continues after the washer is restarted, call for service. Thumping sound. • Wash load may be out of balance. • This is normal. If sound continues, the washer is probably out of balance. Stop and redistribute the wash load. • Stop and redistribute the wash load. Vibrating noise • Wash load may be unevenly distributed in the drum. • Not all leveling feet are resting firmly on the floor. • Floor not rigid enough. • Stop washer and rearrange the wash load. • Adjust the leveling feet. Make sure all four feet are in firm contact with the floor while the washer is in the spin cycle with a load. • Make sure that the floor is solid and does not flex. Refer to Flooring in the Installation section. Water leaking around washer. • House drain pipes are clogged. • Large items such as pillow and blanket over the tub. • Check hoses. Check and tighten hose connections. • Unclog drain pipe. Contact a plumber if necessary. • Check the cycle. If you wash large items, use BULKY/ BEDDING cycle. • Stop washer and check the load position. Lay bulky items into the tub. Excessive sudsing • Too much detergent or incorrect detergent amount or use low-sudsing detergent. Only use detergent with the HE (High-Efficiency) logo. Page 6 32 TROUBLESHOOTING Problem Possible Causes Solutions Washer won't operate • Control panel is asleep • This is normal. Press POWER. • Water supply is turned off • Turn both hot and cold faucets fully on. • Controls are not set properly • Make sure the cycle was set correctly, close the lid and press START. • Lid is open-safety feature Prevents the washer from filling and operation when lid is up • Close lid and reset cycle, to the beginning if necessary. • Circuit breaker/fuse is tripped/ blown • Check house circuit breakers/fuses. Replace fuses or reset breaker. The washer should have a dedicated circuit. • Electronics need to be reset • Press the POWER button. * START was not pressure • Check another faucet in the house to make sure that household water pressure is adequate. • Washer is too cold • If the washer has been exposed to temperatures below freezing for an extended period of time, allow it to warm up before pressing POWER. Otherwise, the display will not come on. Washer not filling properly • Filter clogged or fill hoses may be kinked • Make sure that filters (blue and orange screens must be free of solids) on the unit are not clogged. Turn off water and check filter by disconnecting hose at machine. Check that fill hoses are not kinked or clogged. • Energy efficiency • This is a High-Efficiency (HE) washer. As a result, the water supply • Make sure that the water supply is turned on. • Make sure that the water faucets are turned to their completely open positions. • The washer lid is open • The washer lid must be closed for all washer cycle operations. If the lid is opened during washer operation, all functions will stop, including water filling. • Incorrect fill hose connection • Make sure that the fill hose connect the hot water supply to the hot inlet on the washer, and the cold water supply to the cold inlet on the washer (hot to hot, cold to cold). • Water fill optimization • Water may not cover the top level of the clothes. This is normal for this High-Efficiency washer. The water fill optimization • Water may not cover the top level of the clothes. This is normal for this High-Efficiency washer. The water fill optimization • Water may not cover the top level of the clothes. This is normal for this High-Efficiency washer. Ensure that the drain hose is not kinked. Per the recommended installation instructions, the drain outlet cannot be over 8' above the floor. Water leaks every load • Hoses not installed correctly • Check all fill and drain hose connections to ensure that they are tight and secure. Water leaks • Oversudsing of detergent • Oversudsing may create leaks, and may be caused by the type and amount of detergent used. High-Efficiency detergent is recommended. Make sure that detergent and any additives are put into the correct dispenser compartments. Follow the detergent and any additives are put into the correct dispenser compartments. or water softening units are used. Wash cycle time is longer than usual • The washer automatically adjusts the wash time for the amount of laundry, water pressure, water temperature, and other operating conditions. • This is normal. The washer adjusts cycle time automatically to provide optimal results for the selected cycle. • If you press the START button while the lid is open, dE error message will be displayed. Page 7 TROUBLESHOOTING 33 Problem Possible Causes Solutions Incomplete or no dispensing of detergent and additives are put in to the correct dispenser compartments. If liquid detergent is used, make sure that the liquid detergent cup and insert are in the detergent cup and insert are in the detergent cup and insert are not used. For all detergent types, always make sure that the liquid detergent cup and insert are not used. For all detergent cup and insert are in the detergent cup and insert are not used. For all detergent cup and insert are not used. For all detergent cup and insert are not used. suggested amount of detergent is used per the manufacture's recommendations. You may also dilute the detergent with water to the maximum fill line on the compartment to avoid clogging. Use only HE (High-Efficiency) detergent. • Insufficient water supply • Make sure that the water supply is turned on. Make sure that the water faucets are turned to their completely open positions. • Normal residue • Normal operation. Residual may remain in the dispenser for the compartments. The dispenser for bleach of spenser for the compartments. The dispenser for the compartments of the compartments of the compartments of the compartments of the compartments. future use. The bleach dispenser will be dispenser will be dispenser will be dispenser of the washer. • Overfilling the th sure that the bleach cover is properly seated and snapped into place before the start of the cycle. • Insufficient cleaning • You may remove and clean the bleach cover with warm water and a scrub brush to clear clogging. Poor stain removal • Presoak not selected • We recommend that you select presoak when defining your wash cycle. Always make sure that any additives, such as your High-Efficiency liquid detergent, are added to the pretreat dispenser bin before starting the cycle. Always refer to your clothes care label before treating stains. Staining • Add laundry products to the washer drum. • Washer not unloaded promptly. • Does not properly sort the clothes. • Load the laundry products into the dispenser. • Always remove items from the washer as soon as the cycle is completed. • Always wash dark colors separately from light colors and whites to prevent discoloration. If possible, do not wash heavily soiled items with lightly soiled ones. Wrinkling • Washer not unloaded promptly. • Washer overloaded. • Hot and cold water inlet hoses are reversed. • Always remove items from the washer as soon as the cycle is completed. • The washer should close easily. • Hot water rinse can set wrinkles in garments. Check the inlet hose connections. Page 8 34 SPECIFICATIONS/USING SMARTDIAGNOSIS" SPECIFICATIONS Model WT1201C*, WT1101C* Description Top-Loading Washer Electrical requirements 120 VAC @60 Hz. Max. water pressure 14.5-116 PSI (100-800 kPa) Dimensions 2 1 " m X 28 3/g"(D) X 40 3/i6"(H), 55 ^ U " { H with lid open) 68.6 cm (W) X 72.1 cm (D) X 102 cm (H), 141 cm (H with lid open) Net weight 134 lbs. (61 kg)lWTl10lC* 132 lbs. (60 kg) 1 Max. spin speed 1,100 RPM USING SMARTDIAGNOSIS TM - Only use this feature when instructed to do so by the call center. - SMARTDIAGNOSIS™ cannot be activated if the washer does not power up. If this happens, then troubleshooting must be done without SMARTDIAGNOSIS™. If you experience problems with your washer, call 1-800-243-0000 (1-888-542-2623 in Canada). Follow the call center agent's instructions, and perform the following steps when requested: 1. Press the (®) 2. When instructed to do so by the call center, place the mouthpiece of your phone very close to the POWER, , rs , autooff to turn on the washer. Do not press any other buttons. 3. Press and hold 'V for three seconds, while holding the phone mouthpiece to the icon or POWER button. 4. Keep the phone in place until the tone transmission has finished. This takes about 6 seconds, and the display will count down the time. • For best results, do not move the phone while the tones are being transmitted and do not touch the console with the phone. • If the call center agent is not able to get an accurate recording of the data, you may be asked to try again. • Pressing the POWER button during the transmission will shut off the SMARTDIAGNOSIS. 5. Once the countdown is over and the tones have stopped, resume your conversation with the call center agent, who will then be able to assist you using the information transmitted for analysis at the call center agent, who will then be able to assist, not replace, the traditional method of troubleshooting through service calls. The effectiveness of this feature depends upon various factors, including, but not limited to, the reception of the acoustics of the room where the machine is located. Accordingly, LG does not guarantee that SMARTDIAGNOSIS™ would accurately troubleshoot any given issue." Page 9 WARRANTY 35 LG WASHING MACHINE LIMITED WARRANTY (USA) warranty period set forth below, LG will, at its option, repair or replace the product. This limited warranty is valid only to the original retail purchaser of the product, is not assignable or transferrable to any subsequent purchaser of the product, is not assignable or transferrable to any subsequent purchaser of the product. the United States ("U.S.") including U.S. Territories. Note: Replacement products and repair parts may be new or factory-remanufactured and are warranted for the remaining portion of the original unit's warranty period or ninety (90) days, whichever is longer. Please retain dated receipt or delivery ticket as evidence of the Date of Purchase for proof of warranty (you may be required to submit a copy to LG or authorized representative). WARRANTY PERIOD: Period One (1) years from date of original retail purchase: Scope of Warranty Any internal /functional Parts & Labor Drum Motor (Stator, Rotor, Rotor, Rotor, Rotor). and Hall Sensor) Stainless Steel Drum Remark LG will provide parts & labor to replace defective parts. Parts only. Customer will be responsible for any labor or in-home service will be provided, as available, during the warranty period subject to servicer availability within the U.S. To receive in-home service, the product must be unobstructed and accessible to service personnel. If the in-home service is unavailable, LG may elect, at its option, to provide for transportation of the product to and from an LG authorized service center. THIS LIMITED WARRANTY DOES NOT COVER: 1. Service trips to deliver, pick up, or install the product or for instruction on product use. 2. Replacing house fuses or resetting of circuit breakers, correction of house wiring or plumbing, or correction of product installation. 3. Damage or failure caused by leaky/ broken/ frozen water pipes, restricted drain lines, inadequate or failure caused by accidents, pests and vermin, lightning, wind, fire, floods or acts of God. 5. Damage or failure resulting from misuse, abuse, improper installation, repair or maintenance. Improper repair includes use of parts not approved or specified by LG. 6. Damage or failure caused by unauthorized modification or alteration to the product, unless such damage, including scratches, dents, chips or other damage to the finish of the product, unless such damage or failure caused by unauthorized modification or alteration to the product. results from defects in materials or workmanship and is reported to LG within seven (7) calendar days from the date of delivery. 9. Damage or missing items to any display, open box, discounted, or refurbished product. 10. Product where the original factory serial numbers have been removed, defaced or changed in any way.11. Repairs when product is used in other than normal and usual household use (e.g. rental, commercial use, offices, or recreational facilities) or contrary to the instructions outlined in the owner's manual. 12. The removal and reinstallation of the Product if it is installed in an inaccessible location. THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING AND WITHOUT LIMITATION TO, MIY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, THIS WARRANTY IS LIMITED IN DURATION TO THE TERM PERIOD EXPRESSED ABOVE. REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY FOR THE CUSTOMER. NEITHER THE MANUFACTURER NOR ITS U.S. DISTRIBUTOR SHALL BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT. SPECIAL, OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING AND WITHOUT LIMITATION TO, LOST REVENUES OR PROFITS, OR ANY OTHER DAMAGE, WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE. HOW TO OBTAIN WARRANTY SERVICE & ADDITIONAL INFORMATION: Call 1-800-243-0000 or visit our website at www.lg.com.Mail to: LG Customer Information Center (ATTN: CIC) 201 James Record Road, Huntsville, AL 35824 Write your warranty information: Model: Serial Number: Date of Purchase: Page 10 36 WARRANTY LG WASHING MACHINE LIMITED WARRANTY (CANADA) WARRANTY: Should your LG Washer ("Product") fail due to a defect in material or workmanship under normal home use during the warranty period set forth below, LG Canada will at its option repair or replace the Product upon receipt of proof of original retail purchase. This warranty is valid only to the original retail purchase only to a Product distributed in Canada by LG Canada or an authorized Canadian distributor thereof. The warranty only applies to Products located and used within Canada. Period One (1) years from the date of original retail purchase Scope of Warranty Parts and Labor (internal/functional parts only) DD Motor (Stator, Rotor, Hall Sensor) Stainless steel Drum Remark Washer Extended Component Warranty (Parts Only) (Consumer will be charged for Labor after one (1) year from the date of purchase) - Replacement products and parts are warranted for the remaining portion of the original warranty period or ninety (90) days, whichever is greater. Replacement products and parts may be new or remanufactured. LG Authorized Service Center warranties their repair work for thirty (30) days. LG Canada makes no and hereby disclaims all other warranties and conditions respecting the product, whether express or implied, including, but not limited to, any implied warranty or condition of merchantability or fitness for a particular purpose, and no representations shall be binding on LG Canada does not authorize any person to create or assume for it any other warranty obligation or liability in connection with the product To the extent that any warranty or condition is implied by law, it is limited to the express warranty period above. LG Canada, the manufacturer or distributor shall not be liable for any incidental, consequential, special, direct or indirect damages, loss of goodwill, lost profits, punitive or exemplary damages or any other damage, whether arising Directly or indirectly from any contractual breach, fundamental or otherwise, or from any acts or omissions, tort, or otherwise any implied condition or warranty under provincial law is severable where it conflicts with provincial law without affecting the remainder of this warranty's terms. This limited warranty does not cover: 1. Service trips to deliver, pick up, or install the product; instructing a customer on operation of the product: repair or replacement of fuses or correction of wiring or correction of unauthorized repairs/installation. 2. Failure of the product to perform during power failures and interruptions or inadequate electrical sen/ice. 3. Damage caused by leaky or broken water pipes, frozen water pipes, frozen water pipes, frozen water pipes, restricted drain lines, inadequate electrical sen/ice. 3. Damage caused by leaky or broken water pipes, frozen wat operating the Product in a corrosive atmosphere or contrary to the instructions outlined in the Product caused by accidents, pests and vermin, lightning, wind, fire, floods, or acts of God. 6. Damage resulting from the misuse, abuse, improper installation, repair, or maintenance of the Product. Improper repair includes use of parts not approved or specified by LG Canada. 7. Damage or product failure caused by unauthorized modification or alteration, or use for other than its intended purpose, or resulting from any water leakage due to improper installation. 8. Damage or Product failure caused by incorrect electrical current, voltage, commercial or industrial use, or use of accessories, components, or cleaning products that are not approved by LG Canada. 9. Damage caused by transportation and handling, including scratches, dents, chips, and/or other damage results from defects in materials or workmanship and is reported within one (1) week of delivery. 10. Damage or missing items to any display, open box, discounted, or refurbished Product. 11. Products with original serial numbers, along with original retail sales receipt, are required for warranty validation. 12. Increases in utility costs and additional utility expenses. 13. Replacement of light bulbs, filters, or any consumable parts. 14. Repairs when your Product is used in other than normal and usual household use (including, without limitation, commercial use, in offices or recreational facilities) or contrary to the instructions outlined in the Product owner's manual. 15. Costs associated with removal of the Product from your home for repairs. 16. The removal and reinstallation of the Product if it is installed in an inaccessible location or is not installed in an inaccessible location or installed in an in etc. Also excluded are parts besides those that were originally included with the Product. All costs associated with the above excluded circumstances shall be borne by the consumer. For complete warranty information below: please call or visit our website: Call 1-888-542-2623 (24 hours a day, 365e and customer assistance). days a year) and select the appropriate option from the menu, or visit our website at Product Registration Information: Model: Serial Number; Date of Purchase; Page 11

